



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 1/20/2022    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 4:00 PM    **Departure:** 5:00 PM

**CCLC-115**

**The Frazer Center**

1815 Ponce de Leon Avenue, NE Atlanta, GA 30307 DeKalb County  
(404) 377-3836 s.riddick@thefrazercenter.org

**Regional Consultant**

Ashia Jackson

Phone: (770) 357-7070

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**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
01/20/2022	Complaint Investigation & Monitoring Visit	Good Standing
10/26/2021	Complaint Closure	Good Standing
10/07/2021	Complaint Investigation & Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**


Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Atrium	One Year Olds	2	12	NC	64	C	NA	NA	Free Play
Main	Busy Bugs (1 yrs)		0	0	C	25	C	NA	NA	
Main	Expendition(Pre-K)		0	0	C	27	C	NA	NA	
Main	Farm Room (2 yrs)	Two Year Olds	2	8	C	25	C	NA	NA	Outside
Main	Jungle (3 yrs)	Three Year Olds and Four Year Olds	1	14	C	25	C	NA	NA	Free Play
Main	Little Clous(0-1year)	Infants	2	4	C	15	C	NA	NA	Floor Play
Main	Mother Goose (1-2 yrs)	Infants and One Year Olds	2	5	C	25	C	NA	NA	Floor Play
Main	Ocean (3 yrs)	Four Year Olds	1	4	C	25	C	NA	NA	Free Play
Main	Polly Wogs (2-3yrs)	Two Year Olds	1	14	NC	25	C	NA	NA	Free Play
Main	Rain Forest(2 yrs)	Three Year Olds	1	7	C	23	C	NA	NA	Free Play
Main	Rainbow Roo (0-12mos)		0	0	C	19	C	NA	NA	
Main	Safari Pre-K	GA PreK	1	9	C	46	C	NA	NA	Free Play
Main	sunshine room (infants)		0	0	C	12	C	NA	NA	
Main	tree tops(0-11mos)	Two Year Olds	2	8	C	27	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 383						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 85			Total Capacity @35 sq. ft.: 508			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant Playground	13	C
Main	Older Toddler Playground	53	C
Main	Preschool/Prek Playground	50	C
Main	Young Toddler Playground	9	C

**Comments**



Plan of Improvement: Developed This Date 01/20/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

**Important New Deadlines:**

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Susie Riddick, Program Official

Date

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Ashia Jackson, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation and procedures.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Staff Records****Records Reviewed: 43****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met
Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Staff # 12	Met

Staff # 13 Date of Hire: 10/26/2021	Met
Staff # 14	Met
Staff # 15 Date of Hire: 05/09/2018	Met
Staff # 16	Met
Staff # 17	Met
Staff # 18	Met
Staff # 19 Date of Hire: 10/08/2021	Met
Staff # 20	Met
Staff # 21 Date of Hire: 08/13/2019	Met
Staff # 22	Met
Staff # 23	Met
Staff # 24 Date of Hire: 07/10/2019	Met
Staff # 25 Date of Hire: 07/18/2017	Met
Staff # 26	Met
Staff # 27 Date of Hire: 01/03/2022	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 28 Date of Hire: 01/03/2012	Met
Staff # 29	Met
Staff # 30 Date of Hire: 05/17/2016	Met
Staff # 31	Met

**Records Reviewed: 43**

**Records with Missing/Incomplete Components: 0**

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Date of Hire: 05/04/2021

Staff # 32 Met

Staff # 33 Met

Staff # 34 Met

Date of Hire: 09/27/2021

Staff # 35 Met

Date of Hire: 02/19/2007

Staff # 36 Met

Staff # 37 Met

Date of Hire: 03/06/2017

Staff # 38 Met

Date of Hire: 01/09/2019

Staff # 39 Met

Staff # 40 Met

Date of Hire: 10/04/2021

Staff # 41 Met

Staff # 42 Met

Staff # 43 Met

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**Staff Credentials Reviewed: 4**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.33 Staff Training Defer**

**Correction Deadline: 10/26/2021**

**Corrected on 1/20/2022**

**.33(3) - Previous citation corrected.**

**Defer**

591-1-1-.33(5)-Training hours will be reviewed during the 2022 licensing visit.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 6/18/2021**

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**591-1-1-.31 Staff(CR) Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on consultant's observation that the Pollywog classroom (two year old) had a ratio of 1:14 two year old children. A ratio of 2:14 was required.

**POI (Plan of Improvement)**

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

**Correction Deadline: 1/20/2022**

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.