



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 3/14/2022    **VisitType:** Complaint Investigation by Phone    **Arrival:** 11:00 AM    **Departure:** 12:00 PM

**CCLC-39038**

**Chestnut Mountain Academy**

4720 Winder Hwy Flowery Branch, GA 30542 Hall County  
 (770) 967-7105 cmakids@yahoo.com

**Mailing Address**  
 Same

**Regional Consultant**

Stephanie Clark  
 Phone: (770) 357-1712  
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 Joint with: Margarita Collier

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
03/14/2022	Complaint Investigation by Phone	Good Standing
12/15/2021	Licensing Study	Good Standing
09/10/2021	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.


**Ratios/License Capacity**

**Comments**

March 14th, 2022 The investigation was not closed on this date.  
 March 30th, 2022 The investigation was closed on this date.

Plan of Improvement: Developed This Date 03/14/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee





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### Findings Report

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The following information is associated with a Complaint Investigation by Phone:

### Staffing and Supervision

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Not Met**

#### **Finding**

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on investigative findings that on March 9, 2022 a one-year-old child was housed with three-year-old children for an undetermined length of time. Investigative findings revealed that the one-year-old child was housed with three-year-old children to ensure the child was isolated from the one-year-old children due to a potential illness. Per staff members, the child was allowed to eat lunch and take a nap in the three-year-old classroom.

#### **POI (Plan of Improvement)**

The Center will maintain separation of these children under three years old.

**Correction Deadline: 3/14/2022**