



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/10/2020 **VisitType:** Initial Licensing Study **Arrival:** 9:00 AM **Departure:** 12:30 PM

**CCLC-52927**

**Rays of Hope Childcare**

745 West Moores Crossing Road Thomaston, GA 30286 Upson County  
 (706) 647-0050 raysofhopecildcare@gmail.com

**Regional Consultant**

Jennifer Salies

Phone: (770) 357-7052

Fax: (770) 357-7051

jennifer.salies@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
09/10/2020	Initial Licensing Study	Good Standing	
			<b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - (1R) 5-12 yrs		0	0	C	10	C	14	C	
Main	B- (2R) 1's	One Year Olds	1	5	C	9	C	NA	NA	Centers
Main	C- (3R) 2's	Two Year Olds	2	8	C	12	C	NA	NA	Centers
Main	D - (3L) 4's	Four Year Olds	1	8	C	21	C	NA	NA	Centers
Main	E - (2L) 3's	Three Year Olds	1	13	C	13	C	NA	NA	Centers
Main	F - (1L) 6wks- 18mths	Infants and One Year Olds	2	7	C	19	C	NA	NA	Centers,Nap

Total Capacity @35 sq. ft.: 84

Total Capacity @25 sq. ft.: 87

Total # Children this Date: 41

Total Capacity @35 sq. ft.: 84

Total Capacity @25 sq. ft.: 87

Building @25 capacity limited by Heath Department Limitations

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - 6wks- 12 yrs	111	C

**Comments**

Temporary License issued on this date. Facility does not carry Liability Insurance. Administrativ review was conducted on September 9, 2020. Staff records, childrens files, annual trainings, and background checks were all reviewed. An in person Initial Licensing Inspection was conducted on September 10, 2020. The exit conference was also conducted in person on September 10, 2020 at 12:30 pm with the Director. Compliance with the Exective Order issued on August 18, 2020 was reviewed during the inspection and discussed during the exit conference.

Plan of Improvement: Developed This Date 09/10/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Sherri Cochran, Program Official

Date

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Jennifer Salies, Consultant

Date



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### Findings Report

**Date:** 9/10/2020 **VisitType:** Initial Licensing Study **Arrival:** 9:00 AM **Departure:** 12:30 PM

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The following information is associated with a Initial Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.06 Bathrooms**

**Technical Assistance**

**Technical Assistance**

591-1-1-.06(4) - Consultant discussed cleaning out the ventilations so they can function properly in the bathrooms.

**Correction Deadline: 10/10/2020**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Final renewable license not issued, pending Fire Inspection and issuance of Certificate of Occupancy.

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

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**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the fence along the right side measured three (3) feet and eight (8) inches when four (4) feet are required. Further the back gate had gaps measuring six (6) inches to eight (8) inches when they should measure less than three and one half (3-1/2) inches.

**POI (Plan of Improvement)**

The Center will add fencing to the side of the fence to maintain four (4) feet. Also, the center has contacted a fencing contractor to repair the back gate.

**Correction Deadline: 9/30/2020****Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was zero (0) resilient surfacing from six and half (6-1/2) feet out when a total of twelve feet is required to the back of the swings and zero (0) resilient surfacing from nine (9) feet out when it is required to go out to twelve (12) feet in front of the swing. Six (6) inches of loose fill material is required to be maintained in this whole 24 foot fall zone area.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones of the swings, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 9/20/2020**

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<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Comment**

Staff state proper knowledge of diapering procedures.

**Technical Assistance**

591-1-1-.10(1) - Consultant discussed cleaning out the ventilation in the diapering rooms so that they function properly.

**Correction Deadline: 9/10/2020**

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation and procedures.

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<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**Comment**

Center does not provide routine transportation. Consultant discussed transportation requirements if/when the center will incorporate transportation. The center will contact their regional consultant and submit the required two (2) hours transportation training and vehicle inspection form prior to transporting children.

<b>Sleeping &amp; Resting Equipment</b>
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**Comment**

Discussed SIDS and infant sleeping position. Eight (8) of eight (8) cribs present meeting the Consumer Products Safety Commission (CPSC) guidelines and the American Society of Testing Materials International (ASTM) safety standards as they were manufactured in October of 2011 and in 2013. Further consultant observed mats for the remainder capacity of the infant classroom.

<b>Staff Records</b>
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**Records Reviewed: 12****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 01/13/2015	
 Staff # 2	 Met
Date of Hire: 07/28/2020	
 Staff # 3	 Met
Date of Hire: 07/28/2020	
 Staff # 4	 Met
Date of Hire: 02/15/2019	
 Staff # 5	 Met
Date of Hire: 09/09/2020	
 Staff # 6	 Met
Date of Hire: 01/13/2015	
 Staff # 7	 Met
Date of Hire: 09/28/2015	
 Staff # 8	 Met
Date of Hire: 09/13/2018	
 Staff # 9	 Met
Date of Hire: 08/15/2018	
 Staff # 10	 Met
Date of Hire: 10/05/2015	

Staff # 11

Met

Date of Hire: 08/15/2018

Staff # 12

Met

Date of Hire: 03/14/2017

**Staff Credentials Reviewed: 9****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete. Thirteen (13) of thirteen (13) staff records were observed to have comprehensive satisfactory Criminal Background Check determination letters on file.

**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations. Additional cleaning and sanitizing requirements due to COVID-19 pandemic were discussed and observed during the inspection on this date. The program was in compliance with the Executive Order issued on August 18, 2020.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)****Met****Comment**

A supervision plan was created on this date for classroom A with the bathrooms located in the hallway.

**Comment**

Adequate supervision observed on this date.