

#### Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/9/2020	VisitType: Monitoring Visit	Arrival:	10:10 AM	Departure: 2:00 PM	
CCLC-49746		Regional Consultant			
Pitty Pat Day Care			Penny Svenson		
5124 Buena Vista Road Columbus, GA 31907 Muscogee County (706) 617-5843 patriciagibson055@yahoo.com			Phone: (470) 346-1037 Fax: (678) 891-5613 penny.svenson@decal.ga.gov		
Mailing Address Same					

#### Quality Rated: No

#### Compliance Zone Designation - A summary measure of a program's 12 month monitoring **Compliance Zone Designation** history, as it pertains to child care health and safety rules. The three compliance zones are good Good Standing 01/09/2020 Monitoring Visit standing, support, and deficient. 07/10/2019 Good Standing - Program is demonstrating an acceptable level of performance in meeting Licensing Study Good Standing the rules. 02/20/2019 Monitoring Visit Good Standing Program performance is demonstrating a need for improvement in meeting Support rules. Deficient Program is not demonstrating an acceptable level of performance in meeting the rules.

#### Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-3's	Two Year Olds	1	4	C	4	С	NA	NA	Centers
Main	B-Left Back-1's		0	0	С	4	С	NA	NA	
Main	C-2R Back-4's	Three Year Olds	1	4	С	9	С	NA	NA	Centers
Main	D-1R-3's and 4's		0	0	С	7	С	NA	NA	
	Total Capacity @35 sq. ft.: 22 Total C ft.: 0		apacity @	25 sq.		@35 capa Departmei	city limited by nt			
Total # Cl	hildren this Date: 8	Total Capacity @35 sq. ft.: 2	2		Total C ft.: 0	apacity @	25 sq.			

Building	uilding Playground		Playground Compliance
Main	Playground A	9	C

#### **Comments**

The Consultant reviewed and discussed the Compliance and Determination Worksheet on this date. A One Day Letter was left on this date.

#### Plan of Improvement: Developed This Date 01/09/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <u>http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</u> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,
<ul> <li>New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry</li> </ul>
 New clearance is required at least once every five years
Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
<ul> <li>All staff members are required to have completed at least a national fingerprint based clearance check</li> </ul>
<ul> <li>Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance</li> </ul>
<ul> <li>Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee</li> </ul>

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

**Refutation Process:** 

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

1) Facility name, license number and visit date

2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached

3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <u>https://qualityrated.decal.ga.gov/</u> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <u>qualityrated@decal.ga.gov</u>

Patricia Gibson, Program Official

Date

Penny Svenson, Consultant

Date

Phone: (404) 657-5562 WWW.DECAL.GA.GOV **Findings Report** Date: 1/9/2020 Arrival: 10:10 AM VisitType: Monitoring Visit CCLC-49746 **Regional Consultant Pitty Pat Day Care** Penny Svenson 5124 Buena Vista Road Columbus, GA 31907 Muscogee County Phone: (470) 346-1037 (706) 617-5843 patriciagibson055@yahoo.com Fax: (678) 891-5613 Mailing Address Same

The following information is associated with a Monitoring Visit:

# 591-1-1-.12 Equipment & Toys(CR)

#### Finding

591-1-1-.12(8) requires toys for children under three years of age to be age-appropriate; non- toxic and lead-free; too large to be swallowed by a child and not capable of causing asphyxiation or strangulation; free of sharp pieces, edges or points; free of small parts which may be pried off by a child, free of rust; and easily cleaned with a disinfectant daily. It was determined based on staff statements that the toys for children in the two-year-old room were washed each Friday and not daily as required.

### POI (Plan of Improvement)

Center staff will provide age-appropriate toys and remove any toys that are not age-appropriate in each room housing children under three years of age. The Center will implement a plan to train Staff to regularly examine toys for the listed hazards and remove toys when hazards are identified and to clean toys with a disinfectant daily.

### Correction Deadline: 1/9/2020

# 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

# Comment

Center does not provide swimming activities.

**Records Reviewed: 1** 

Child #1

Departure: 2:00 PM

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

penny.svenson@decal.ga.gov

**Activities and Equipment** 

**Children's Records** 

**Records with Missing/Incomplete Components: 0** 

Met



Not Met

Met

#### 591-1-1-.08 Children's Records

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#### **Technical Assistance**

The Consultant discussed with the Director that Center Staff are required to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name (s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program

#### Correction Deadline: 1/9/2020

591-1-1-.19 License Capacity(CR)

#### Comment

Licensed capacity observed to be routinely met by center.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

#### Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on Consultant observation that there were two porcelain sinks and a piece of wood leaned against the wall outside Classroom C and it was the path used for children to gain access to the outside play area.

### POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

#### Correction Deadline: 1/9/2020

591-1-1-.26 Playgrounds(CR)

Correction Deadline: 7/10/2019

Corrected on 1/9/2020 The correction was observed on this date.

Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

#### Comment

Hand washing requirements for diapering were discussed with the director on this date.

Met

Met

Facility

Not Met

Met

#### 591-1-1-.17 Hygiene(CR)

#### Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on staff statements that children's hands were not washed when required.

#### **POI (Plan of Improvement)**

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

#### Correction Deadline: 1/9/2020

#### Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on staff statements that staff were not washing their hands at required times.

#### **POI (Plan of Improvement)**

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

#### Correction Deadline: 1/9/2020

#### 591-1-1-.20 Medications(CR)

#### Comment

The Provider currently does not dispense/administer medication.

### 591-1-1-.11 Discipline(CR)

#### Comment

Age-appropriate discussion and redirection were observed on this date.

# 591-1-1-.36 Transportation(CR)

#### **Technical Assistance**

The Consultant discussed with the Director where to obtain the documents for transportation and the requirements.

### Correction Deadline: 1/10/2020

# Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

#### Comment

Please ensure that cribs/cots are labeled for individual use.

Safety

**Technical Assistance** 

**Staff Records** 

Met

Met

Met

Staff # 1	Met				
Date of Hire: 12/20/2019					
	<b>N 1 N 1</b>				
Staff # 2	Not Met				
Date of Hire: 08/04/2018					
"Missing/Incomplete Components"					
.09-Criminal Records Check Missing,.24(1)-10 Yr. Work History Missing,.24(1)-Address Missing,.24(1)-DOB Missing,.24(1)-Education Experience Missing,.24(1)-Name Missing,.24(1)-Phone Number Missing,.24(1)-SSN Missing,.24(1)-Work Experience Missing,.33(3)-Health & Safety Certificate					
Staff # 3	Met				
Date of Hire: 08/21/2018					
	••				
Staff # 4	Met				
Date of Hire: 08/04/2018					
Staff # 5	Not Met				
Date of Hire: 12/30/2019					
"Missing/Incomplete Components"					
.09-Criminal Records Check Missing, 24(1)-10 Yr. Work History Missing, 24(1)-Address Missing, 24(1)-Education Experience Missing, 24(1)-Evidence of Orientation Missing, 24	<b>U</b>				

#### **Staff Credentials Reviewed: 1**

### 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

#### Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records and staff statements that staff member #2, that was hired on August 4, 2018, did not both submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required.

### POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure the CRC rules are maintained.

### Correction Deadline: 1/9/2020

Not Met

St

**Records Reviewed: 5** 

Missing,.24(1)-Education Experience Missing,.24(1)-Evidence of Orientation Missing,.24(1)-Name Missing,.24 (1)-No Record, 24(1)-Phone Number Missing, 24(1)-SSN Missing, 24(1)-Work Experience Missing

### Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records and staff statements that staff member #2 that was hired on August 4, 2018, did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center.

#### POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

#### Correction Deadline: 1/9/2020

#### Finding

591-1-1-.09(1)(I)2. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee when there has been a lapse of employment from the child care industry that lasted for 180 calendar days (6 months) or longer. It was determined based on a review of records that staff member #5 obtained their initial Comprehensive Records Check Determination on October 11, 2018, and left for a deployment on October 30, 2018, and returned to employment with the Center on December 30, 2019. Further the staff member had a lapse in employment that lasted for longer than 180 calendar days and didn't obtain a new Criminal Background Check as required.

#### POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will immediately require a new Comprehensive Records Check Determination for Directors, Employees or Provisional Employees Employee's when there has been a lapse of employment from the child care industry that lasted for 180 calendar days (6 months) or longer. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained.

#### Correction Deadline: 1/9/2020

#### 591-1-1-.14 First Aid & CPR

#### **Technical Assistance**

#### Technical Assistance

The Consultant discussed with the Director that all staff are required to have First Aid and CPR within 90 days of hire.

#### Correction Deadline: 2/8/2020

#### 591-1-1-.24 Personnel Records

#### Finding

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on a review of records that two staff members did not have a complete file with the required information.

#### POI (Plan of Improvement)

The Center will secure required information for all Personnel. The Center will ensure that complete information is in the personnel file for all Directors, Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance and other Support Staff.

#### Correction Deadline: 1/21/2020

#### 591-1-1-.33 Staff Training

# Findina

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that four out of six staff members did not complete Health and Safety as required.

### POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

### Correction Deadline: 2/8/2020

#### 591-1-1-.31 Staff(CR)

#### **Technical Assistance**

The Consultant discussed with the Director an officially designated person is required to be on the Center site to assume responsibility for the operation of the Center, and this person shall have full access to all records required to be maintained under these rules.

#### Correction Deadline: 1/9/2020

Staffing and Supervision

**Technical Assistance** 

Not Met

#### 591-1-1-.32 Staff: Child Ratios and Group Size(CR)

#### **Technical Assistance**

The Consultant discussed with the Director that during the first hour and the last hour of the day infants and children younger than three (3) years may be grouped with older children so long as Staff: child ratios and group size are met based on the age of the youngest child in the group.

#### Correction Deadline: 1/9/2020

#### 591-1-1-.32 Supervision(CR)

#### Met

# Comment

A supervision plan was created on this date.