



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/23/2020    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 8:40 AM    **Departure:** 1:45 PM

**CCLC-38487**

**Tender Years Learning Center #16**

1906 Barnesville Hwy Thomaston, GA 30286 Upson County  
 (706) 647-0087 infarley@tylcorp.com

**Regional Consultant**

Brandi Mangino

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**Mailing Address**

3440 Oakcliff Road Suite# 112  
 ATLANTA, GA 30340

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/23/2020	Complaint Investigation & Monitoring Visit	Good Standing	
01/23/2020	Complaint Closure	Good Standing	
10/28/2019	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Gym	H Large gym room		0	0	C	46	C	NA	NA	
Gym	I Small room - gym room		0	0	C	22	C	NA	NA	
Total Capacity @35 sq. ft.: 68			Total Capacity @25 sq. ft.: 0							
Main	A 1st left	Infants and One Year Olds	1	6	C	12	C	NA	NA	Floor Play, Feeding
Main	B 2nd Right	PreK	2	17	C	18	C	NA	NA	Centers
Main	C 3rd left	PreK	2	22	C	18	NC	NA	NA	Centers
Main	D 4th right	Three Year Olds and Four Year Olds and Five Year Olds	1	8	C	15	C	NA	NA	Music
Main	E 3rd right		0	0	C	18	C	NA	NA	
Main	F 2nd left	One Year Olds and Two Year Olds	1	8	C	18	C	NA	NA	Centers
Main	G 1st right		0	0	C	14	C	NA	NA	
Total Capacity @35 sq. ft.: 113			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 61			Total Capacity @35 sq. ft.: 181			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Latonya Williams, Program Official

Date

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Brandi Mangino, Consultant

Date



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### Findings Report

**Date:** 1/23/2020 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 8:40 AM **Departure:** 1:45 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Technical Assistance**

Consultant discussed the red couch in the 3rd Right Classroom is showing signs of exposed foam and in need of repair.

**Correction Deadline: 1/23/2020**

**Finding**

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation the yellow and white shelf in the 2nd Left Classroom was not secure and posed a falling hazard.

**POI (Plan of Improvement)**

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

**Correction Deadline: 1/23/2020**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Technical Assistance****Technical Assistance**

Consultant discussed keeping hazards inaccessible as rubber gloves were observed on a shelf and a broom and dust pan next to the sign in table of the Gym Room.

**Technical Assistance**

Consultant discussed the dirt and debris around the trash can and toilet in the 3rd Right Classroom is in need of being cleaned up.

**Correction Deadline: 2/22/2020**

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**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

Consultant discussed the removal of limbs on the back left playground and to ensure that all tree roots are covered or sprayed where they are visible.

**Correction Deadline: 1/23/2020****Correction Deadline: 11/7/2019****Corrected on 1/23/2020****.26(6) - Citation corrected.****Correction Deadline: 11/4/2019****Corrected on 1/23/2020****.26(9) - Citation corrected.****Food Service**

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**591-1-1-.15 Food Service & Nutrition****Met****Correction Deadline: 10/28/2019****Corrected on 1/23/2020****.15(3) - Citation observed to be corrected.****Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Not Met****Comment**

Staff state proper knowledge of diapering procedures.

**Finding**

591-1-1-.10(9) requires Center Staff to not use the area used for diapering for food preparation and to keep the diapering area clear of formulas, food, food utensils and food preparation items. It was determined based on observation that empty cups were placed on the diaper station area in the 2nd Left Classroom.

**POI (Plan of Improvement)**

Center staff will be trained, specified areas will be available for food preparation and placement of food-related items, and the director will monitor.

**Correction Deadline: 1/23/2020**

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)****Not Met****Finding**

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that the emergency exit located at the roof of the bus had a broken handle with sharpe edges that posed a safety issue that the exit could not be used in case of an emergency.

**POI (Plan of Improvement)**

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

**Correction Deadline: 1/24/2020****Recited on 1/23/2020****Correction Deadline: 10/29/2019****Corrected on 1/23/2020****.36(7)(c)2. - Citation corrected.****Finding**

591-1-1-.36(7)(c)3. requires that the driver or other designated person document in writing the time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on a review of records that the week of January 6, 2020 through January 10, 2020 no unload (at school) was listed on the transportation log during the morning route on January 9, 2020 and the afternoon route on January 10, 2020. It was further determined that on January 9, 2020 and January 10, 2020 no departure times were listed for afternoon transportation. In addition, the week of January 13, 2020 through January 17, 2020 no departure times were listed for week during afternoon transportation, and no load and unload times (at school) were listed for the morning or afternoon routes except for the morning route on January 17, 2020.

**POI (Plan of Improvement)**

The Center will ensure that each time of arrival and departure is documented by the driver or designated person with training, review and monitoring.

**Correction Deadline: 1/24/2020****Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

## Staff Records

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 0**

Staff # 1 Date of Hire: 04/02/2019	Met
Staff # 2 Date of Hire: 07/22/2019	Met
Staff # 3 Date of Hire: 02/07/2018	Met
Staff # 4 Date of Hire: 06/22/2015	Met
Staff # 5 Date of Hire: 07/09/2015	Met

**Staff Credentials Reviewed: 5**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

**591-1-1-.33 Staff Training** **Met**

**Correction Deadline: 1/30/2020**

**Corrected on 1/23/2020  
.33(3) - Citation corrected.**

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

## Staffing and Supervision

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date.