



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/16/2018 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:45 AM **Departure:** 4:30 PM

CCLC-3579

Riverside Children's Center

735 Pierce Avenue Macon, GA 31204 Bibb County
 (478) 746-4778 julieschambers@gmail.com

Regional Consultant

Penny Svenson

Phone: (470) 346-1037

Fax: (678) 891-5613

penny.svenson@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/16/2018	Complaint Investigation & Monitoring Visit	Good Standing	
05/10/2018	Licensing Study	Good Standing	
11/16/2017	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 1	1 (0-12 months)	Infants and One Year Olds	3	7	C	13	C	NA	NA	Lunch,Feeding,T ransitioning
Building 1	10 (threes)		0	0	C	13	C	18	C	
Building 1	11 (threes)		0	0	C	13	C	18	C	
Building 1	12 (four-five years)		0	0	C	13	C	18	C	
Building 1	13 (School-age)		0	0	C	13	C	18	C	
Building 1	2 (one-two years)	Two Year Olds	2	16	C	16	C	NA	NA	Lunch
Building 1	3 (9-18 months)		0	0	C	15	C	NA	NA	
Building 1	4 (two years)	Two Year Olds	2	16	C	19	C	NA	NA	Lunch,Transitioing
Building 1	5 (Activity Room)		0	0	C	18	C	NA	NA	
Building 1	6 (one years)	Three Year Olds	1	11	C	16	C	NA	NA	Transitioning,Na p,Lunch
Building 1	7 (5-12yrs)		0	0	C	11	C	NA	NA	

Building 1	8 (threes)	Three Year Olds and Four Year Olds	1	12	C	18	C	NA	NA	Nap,Lunch,Transitioning
Building 1	9 (fours)		0	0	C	15	C	21	C	
Total Capacity @35 sq. ft.: 193			Total Capacity @25 sq. ft.: 212							
Building 2	downstairs (school-age)		0	0	C	19	C	NA	NA	
Total Capacity @35 sq. ft.: 19			Total Capacity @25 sq. ft.: 212							
Total # Children this Date: 62			Total Capacity @35 sq. ft.: 212			Total Capacity @25 sq. ft.: 212				


Building	Playground	Playground Occupancy	Playground Compliance
----------	------------	----------------------	-----------------------

Comments

The consultant reviewed and discussed the determination and compliance worksheet on this date.

Plan of Improvement: To Be Submitted 11/30/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Julie Chambers, Program Official

Date

Penny Svenson, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 11/16/2018 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:45 AM **Departure:** 4:30 PM

CCLC-3579

Riverside Children's Center

735 Pierce Avenue Macon, GA 31204 Bibb County
(478) 746-4778 julieschambers@gmail.com

Mailing Address
Same

Regional Consultant

Penny Svenson

Phone: (470) 346-1037
Fax: (678) 891-5613
penny.svenson@decal.ga.gov

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

Discussed adding equipment and toys to enhance variety.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the base boards in classroom 4 and classroom 6 were observed to be loose and falling from the wall. The consultant further observed chipped paint and chipped sheet rock in various areas throughout classroom 4 and classroom 6.

.....
Correction Deadline: 12/17/2018

Recited on 11/16/2018

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

The Consultant discussed maintenance of resilient surface in the fall zones. Please fluff and redistribute.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Technical Assistance

Technical Assistance

Hand washing requirements for diapering were discussed with the assistant director on this date.

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on staff statements that in Room 2 children's hands were not washed with warm running water after after being diapered. The teacher stated that a wipe was used during the change to wipe each child's hands.

.....
.....
.....
.....
.....

.....
Correction Deadline: 11/16/2018

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense or administer medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and redirection were observed on this date.

Previously Cited: 591-1-1-.36(3)(a-c) requires the Director and each Staff person responsible for or who participates in the transportation of children to meet the following requirements: (a) complete two (2) clock hours of transportation training on or before June 30, 2015 and at least every two years thereafter. (b) Effective July 1, 2015, the Director and each Staff person who will be responsible for or participate in the transportation of children shall have completed two (2) clock hours of transportation training prior to assuming any duties related to the transportation of children and at least every two years thereafter. (c) Any transportation training completed should be state approved or state accepted training. It was determined based on a review of records that one staff member with transportation responsibilities were observed to have expired transportation training.

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on observation that two staff with transportation responsibilities were observed to have expired transportation training

Recited on 11/16/2018

Corrected on 11/16/2018

The correction was observed on this date. There was an Annual Transportation Vehicle Safety Inspection Certification that was completed on May 17, 2018.

Sleeping & Resting Equipment

Corrected on 11/16/2018

The correction was observed on this date. The mattresses measured two and three inches in thickness.

Staff Records

Staff # 1 Date of Hire: 02/22/2017	Met
Staff # 2 Date of Hire: 09/09/2016	Met
Staff # 3 Date of Hire: 11/15/2004	Met
Staff # 4 Date of Hire: 04/14/2016	Met
Staff # 5 Date of Hire: 01/16/2004	Met
Staff # 6 Date of Hire: 04/30/2001	Met
Staff # 7 Date of Hire: 04/07/2004	Met
Staff # 8 Date of Hire: 04/02/2003	Met
Staff # 9 Date of Hire: 05/02/2008	Met
Staff # 10 Date of Hire: 12/22/1993	Met
Staff # 11 Date of Hire: 11/27/2005 <u>"Missing/Incomplete Components"</u> .33(3)-Health & Safety Certificate,.09-Criminal Records Check Missing	Not Met
Staff # 12 Date of Hire: 04/12/2004	Met
Staff # 13 Date of Hire: 11/14/2002	Met
Staff # 14 Date of Hire: 06/17/2004 <u>"Missing/Incomplete Components"</u>	Not Met

Records Reviewed: 15

Records with Missing/Incomplete Components: 2

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 15

Met

Date of Hire: 01/18/2001

Staff Credentials Reviewed: 15

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that one staff member hired on November 27, 2005, did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center.

.....

.....

.....

.....

.....

Correction Deadline: 11/16/2018

591-1-1-.09 Criminal Records Check(CR)

Met

Correction Deadline: 5/10/2018

Corrected on 11/16/2018

The correction was observed on this date.

591-1-1-.33 Staff Training

Not Met

Finding

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on observation that one staff member hired on November 27, 2005, was observed to be without health and safety training as required.

.....

.....

.....

.....

.....

Correction Deadline: 12/14/2018

Recited on 11/16/2018

Defer

Training will be evaluated in 2018 on the next regulatory visit.

.....

.....

.....

.....

.....

Correction Deadline: 6/9/2018

Defer

Training will be evaluated in 2018 on the next regulatory visit.

.....

.....

.....

.....

.....

Correction Deadline: 5/31/2018

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Technical Assistance

Technical Assistance

A supervision plan was created on this date.