

#### Date: 9/25/2019 VisitType: Licensing Study

Arrival: 7:45 AM

Departure: 12:15 PM

**Regional Consultant** 

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Lisa Prather

### CCLC-35651

#### Tender Years Learning Center #5

150 Lake Terrace Macon, GA 31204 Bibb County (478) 474-2684 tylc5@tylcorp.com

#### Mailing Address

3440 Oakcliff Road Suite# 112 ATLANTA, GA 30340



Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good		
09/25/2019	Licensing Study	Good Standing	standing, support, and deficient.		
05/15/2019	Monitoring Visit	Good Standing	Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.		
03/04/2019	POI Follow Up	Good Standing	Support - Program performance is demonstrating a need for improvement in meeting rules.		
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.		

#### Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L (infants)	One Year Olds	1	2	C	8	С	NA	NA	Free Play
Main	1R (school-age)	PreK	2	13	С	28	С	NA	NA	Outside
Main	2L (1-2 years)	One Year Olds and Two Year Olds	1	7	С	13	С	NA	NA	Free Play
Main	2R (3 years)	Three Year Olds and Four Year Olds	1	5	С	17	С	NA	NA	Transitioning
Main	3L (Pre-K)		0	0	С	24	С	NA	NA	
		Total Capacity @35 sq. ft.: 9	0		Total C ft.: 0	apacity @	25 sq.	×		
Total # Children this Date: 27		Total Capacity @35 sq. ft.: 9	0		Total C ft.: 0	apacity @	25 sq.	×		

Building	Playground	Playground Occupancy	Playground Compliance

#### **Comments**

#### Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <u>http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</u> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,
<ul> <li>New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry</li> </ul>
 New clearance is required at least once every five years
Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
<ul> <li>All staff members are required to have completed at least a national fingerprint based clearance check</li> </ul>
<ul> <li>Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance</li> </ul>
<ul> <li>Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee</li> </ul>

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

**Refutation Process:** 

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

1) Facility name, license number and visit date

2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached

3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <u>https://qualityrated.decal.ga.gov/</u> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <u>qualityrated@decal.ga.gov</u>

Aundrea Sanders, Program Official

Date

Lisa Prather, Consultant

Date

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

#### **Findings Report**

Arrival: 7:45 AM

Date: 9/25/2019 VisitType: Licensing Study

#### CCLC-35651

Tender Years Learning Center #5

150 Lake Terrace Macon, GA 31204 Bibb County (478) 474-2684 tylc5@tylcorp.com

Mailing Address 3440 Oakcliff Road Suite# 112 ATLANTA, GA 30340

### The following information is associated with a Licensing Study:

#### 591-1-1-.03 Activities

#### Finding

591-1-1-.03(13) requires Center Staff to develop a daily schedule for each group to reflect routines and activities that is flexible but routinely followed to provide structure. The schedule must be posted in each group's room or area and made available to Parent(s) upon request. It was determined based on observation that the first left classroom did not have a daily schedule for the consultant to review.

#### **POI (Plan of Improvement)**

The Center will develop a daily schedule for each age group, post the schedule in each room, and make it available to parents upon request. The Center will train Staff and monitor to ensure the schedules are followed and remain posted.

#### Correction Deadline: 9/25/2019

#### Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on observation that the 2nd left and 2nd right classrooms did not have update lesson plans for the consultant to review.

#### POI (Plan of Improvement)

The Center will keep current lesson plans on site that include appropriate instruction practices and activities and will have sufficient and varied play and learning equipment and materials to support the activities.

#### Correction Deadline: 9/25/2019



Departure: 12:15 PM

Regional Consultant Lisa Prather

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**Activities and Equipment** 

Not Met

#### 591-1-1-.12 Equipment & Toys(CR)

#### Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the following hazards were observed:

First left classroom- Cabinet door by the sink is broken.

Second left classroom- Chipped paint on shelves and the cot storage cabinet door is broken.

First right classroom- Chipped paint on cubbies.

Third left classroom- Bathroom doors wood was cracked causing a round shape hole.

#### POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

#### Correction Deadline: 9/25/2019

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

#### Comment

Center does not provide swimming activities.

### 591-1-1-.19 License Capacity(CR)

#### Comment

Licensed capacity observed to be routinely met by center.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

#### Finding

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on observation that cracked tiles were observed in the third left classroom, around the back and front doors.

#### POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

#### Correction Deadline: 10/25/2019

#### Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in the second right classroom the consultant observed raid roach spray, disinfectant spray, pine soil, and a toilet brush in a cabinet with a loose lock that could open with a pull.

#### POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

#### Correction Deadline: 9/25/2019

#### Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the consultant observed a roach crawling on the wall near the eating utensils.

#### POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

#### Correction Deadline: 9/25/2019

Not Met

Met

Met

Facility

#### 591-1-1-.26 Playgrounds(CR)

#### Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that on the left back playground, the barrier that surrounds the electrics unit, had a gap measuring at seven inches wide. The consultant also observed a five inch gap on the back right playground fence that leads to the back of the building.

#### POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

#### Correction Deadline: 9/25/2019

#### Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on the right, front side play area the consultant observed weeds throughout the wood chips.

#### POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

#### Correction Deadline: 9/25/2019

**Health and Hygiene** 

Technical Assistance

Not Met

#### 591-1-1.10 Diapering Areas & Practices(CR)

#### Technical Assistance

591-1-1.10 - Hand washing requirements for diapering were discussed with the director on this date. **Correction Deadline: 5/15/2019** 

# Corrected on 9/25/2019

.10(4) - Previous citations corrected.

### 591-1-1-.17 Hygiene(CR)

#### Finding

591-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on the consultant's observations that a one-year-old in the first left classroom did not wash hands after a diaper change.

#### POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

#### Correction Deadline: 9/25/2019

Recited on 9/25/2019

Correction Deadline: 5/15/2019

#### Corrected on 9/25/2019

.17(8) - Previous citations. proper staff hand washing was observed on this date.

#### 591-1-1-.20 Medications(CR)

#### Comment

The Provider currently does not dispense/administer medication.

# **Policies and Procedures**

#### 591-1-1-.21 Operational Policies & Procedures

#### Finding

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on observation that the center did not complete a fire drill for the month of August. Further observation revealed that the center did not complete a tornado and lock down drill within 6 months of the last drill as required by the department.

#### POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

#### Correction Deadline: 9/30/2019

	Safety
591-1-111 Discipline(CR)	Met
<b>Comment</b> Staff were observed to maintain a positive learning environment on this date.	
591-1-136 Transportation(CR)	Met
Comment	

Complete documentation of transportation observed.

#### Correction Deadline: 5/15/2019

# Corrected on 9/25/2019

.36(7)(d)2. - Previous citations corrected.

# **Sleeping & Resting Equipment**

#### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

#### Comment

Discussed SIDS and infant sleeping position.

### **Staff Records**

Records Reviewed: 5	Records with Missing/Incomplete Components: 0
Staff # 1	Met
Staff # 2	Met
Staff # 3 Date of Hire: 08/26/2019	Met
Staff # 4	Met
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#### Not Met

Met

Date of Hire: 08/26/2019

Staff # 5

Date of Hire: 09/23/2019

# Staff Credentials Reviewed: 3

## 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

### Comment

Criminal record checks were observed to be complete.

## 591-1-1-.14 First Aid & CPR

## Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of staff records that a staff member that started in February did not complete first aid and CPR within 90 days as required by the department.

#### POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

#### Correction Deadline: 10/25/2019

591-1-1-.31 Staff(CR)

Correction Deadline: 5/24/2019

#### Corrected on 9/25/2019 .31(1)(c) - Previous citations corrected.

#### Technical Assistance

591-1-1-.31(2)(b)3.(ii)(I) - (VIII) - The consultant and director discussed that the department requires the Center develop a written plan for newly hired teacher's who do not possess the educational credential or degree listed in 591-1-1-.31(2)(b)2.(i) through (xii).

#### Correction Deadline: 9/25/2019

Staffing and Supervision

# 591-1-1-.32 Staff:Child Ratios and Group Size(CR)

# Comment

Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 5/15/2019

# Corrected on 9/25/2019

.32(4)(a) - previous citations corrected.

# 591-1-1-.32 Supervision(CR)

### Comment

Adequate supervision observed on this date.

Met

Met

#### Not Met

**Technical Assistance** 

Met

Met