



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/18/2018 **VisitType:** Complaint Investigation **Arrival:** 2:15 PM **Departure:** 4:40 PM
 Follow Up

CCLC-35651

Tender Years Learning Center #5

150 Lake Terrace Macon, GA 31204 Bibb County
 (478) 474-2684 tylc5@tylcorp.com

Regional Consultant

Sondra Paster

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sondra.paster@dec.al.ga.gov

Mailing Address

3440 Oakcliff Road Suite# 112
 ATLANTA, GA 30340

Quality Rated:

Compliance Zone Designation		
12/18/2018	Complaint Investigation Follow Up	Support
11/26/2018	Licensing Study	Good Standing
03/12/2018	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	1L (infants)	Infants and One Year Olds	1	5	C	8	C	NA	NA	Snack,Free Play	
Main	1R (school-age)	PreK	2	3	C	28	C	NA	NA	Free Play	
Main	2L (1-2 years)		0	0	C	13	C	NA	NA	Not In Use	
Main	2R (3 years)		0	0	C	17	C	NA	NA	Not In Use	
Main	3L (Pre-K)	Two Year Olds and Three Year Olds	1	9	C	24	C	NA	NA	Free Play,Outside	
Total Capacity @35 sq. ft.:			90			Total Capacity @25 sq. ft.:			0		
Total # Children this Date: 17			Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.:			0		

Building	Playground	Playground Occupancy	Playground Compliance
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Comments

A plan of improvement letter was left.

Plan of Improvement: To Be Submitted 01/01/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://www.dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Aundrea Sanders, Program Official

Date

Sondra Paster, Consultant

Date



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Findings Report

Date: 12/18/2018 **VisitType:** Complaint Investigation **Arrival:** 2:15 PM **Departure:** 4:40 PM
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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed daily schedules to be updated.

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed children to be asked to lay on their mats during naptime.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultant observation that the following items were in need of repair:

-The brown plastic piece around the carpet area in Room 2L was not attached and posed a tripping hazard.

-The brown baseboards in the restroom of Room 2L were observed to have chipping paint and wood.

-The sink in Room 1R was not sealed at the back, and the bottom was observed to have chipping wood.

-The metal piece that opens the door leading to the playground in Room 3L was not secure and had an exposed nail.

-The corner of the counter in Room 2R, that is located where the serving window for the kitchen is located, was missing a piece of the white material.

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Correction Deadline: 12/28/2018

Recited on 12/18/2018

591-1-1-.26 Playgrounds(CR) Met

Correction Deadline: 12/6/2018

Corrected on 12/18/2018

The consultant observed the swings to be without chipped paint.

Food Service

591-1-1-.18 Kitchen Operations Met

Correction Deadline: 12/6/2018

Corrected on 12/18/2018

The consultant observed citation to be corrected on this date.

Health and Hygiene

591-1-1-.07 Children's Health Met

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed no attached pacifier on this date.

591-1-1-.17 Hygiene(CR) Met

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed proper hand washing on this date.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures Met

Correction Deadline: 12/1/2018

Corrected on 12/18/2018

The consultant observed an emergency plan for the center to be completed.

Safety

Finding

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshield and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that the bus with the tag ending in 8824 had an expired annual safety check. The annual safety check was completed February 23, 2017.

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Correction Deadline: 12/18/2018

Recited on 12/18/2018

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Correction Deadline: 11/27/2018

Corrected on 12/18/2018

The consultant observed transportation checklist to be completed as required.

Sleeping & Resting Equipment

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that one crib was observed to have a sheet that was not tight fitting.

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Correction Deadline: 12/18/2018

Recited on 12/18/2018

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Correction Deadline: 11/26/2018

Corrected on 12/18/2018
Staff stated that infants are placed on their back during sleep time.

Staff Records

Records Reviewed: 10

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 03/15/2017	
Staff # 2	Met
Date of Hire: 11/13/2017	
Staff # 3	Met
Date of Hire: 02/05/2018	
Staff # 4	Met
Date of Hire: 10/17/2017	
Staff # 5	Met
Date of Hire: 03/06/2018	
Staff # 6	Met
Date of Hire: 11/10/2016	
Staff # 7	Met
Staff # 8	Met
Date of Hire: 03/26/2018	
Staff # 9	Met
Date of Hire: 08/30/2018	
Staff # 10	Met
Date of Hire: 02/13/2017	

Staff Credentials Reviewed: 10

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed the staff to have an updated comprehensive background determination.

Correction Deadline: 11/26/2018

Corrected on 12/18/2018

The consultant observed the staff to have an updated comprehensive background determination.

591-1-1-.14 First Aid & CPR

Defer

Defer

591-1-1-.14(2)- The consultant will evaluate this citation at the next visit in order to give the center time to schedule CPR/First Aid for the staff.

Correction Deadline: 12/26/2018

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(4)- The consultant will evaluate the rule at the next regulatory visit as the center has until December 31, 2018 to complete training.

Correction Deadline: 12/26/2018