



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 7/23/2019    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 8:00 AM    **Departure:** 11:45 AM

**CCLC-35609**

**Childcare Network #227**

524 Pine St. Macon, GA 31201 Bibb County  
 (478) 746-9927 cni227@childcarenetwork.com

**Regional Consultant**

Brandi Mangino

Phone: (478) 314-9726

Fax: (478) 599-0169

brandi.mangino@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/23/2019	Complaint Investigation & Monitoring Visit	Good Standing	
07/23/2019	Complaint Closure	Good Standing	
06/25/2019	Complaint Investigation & Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A	Infants	1	1	C	14	C	NA	NA	Floor Play
Main	Room B	Two Year Olds and Three Year Olds	2	8	C	16	C	NA	NA	Free Play
Main	Room C		0	0	C	20	C	NA	NA	
Main	Room D	Two Year Olds	1	6	C	17	C	NA	NA	Breakfast
Main	Room E	Five Year Olds and Six Year Olds and Over	1	14	C	19	C	NA	NA	Centers
Main	Room F	Three Year Olds	1	7	C	18	C	NA	NA	Centers
Main	Room G		0	0	C	21	C	NA	NA	
Main	Room H		0	0	C	24	C	NA	NA	
Main	Room I		0	0	C	21	C	NA	NA	
Main	Room J	One Year Olds	1	2	C	20	C	NA	NA	Breakfast

Total Capacity @35 sq. ft.: 190

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 38

Total Capacity @35 sq. ft.: 190

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left	56	C
Main	Left Front	31	C
Main	Right Rear	42	C

**Comments**

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Sabrina Harper, Program Official

Date

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Brandi Mangino, Consultant

Date



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### Findings Report

**Date:** 7/23/2019 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 8:00 AM **Departure:** 11:45 AM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.06 Bathrooms**

**Technical Assistance**

**Comment**

Please monitor bathrooms for necessary supplies.

**Technical Assistance**

Consultant discussed to ensure ventilation is properly working in Room B's restrooms and the boys restroom of Room F.

**Correction Deadline: 8/22/2019**

**Technical Assistance**

Consultant discussed that restrooms need to be cleaned daily as required as in Room B a substance was on the toilet seat and Room H (not in use) had feces left in the toilet and it appeared the toilet needed to be plunged or have maintenance work.

**Correction Deadline: 7/23/2019**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**Technical Assistance**

Consultant discussed that a tile was loose in the girls restroom under the toilet paper holder of Room I.

**Correction Deadline: 8/22/2019****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultant observation that the following items were in need of being cleaned or repaired:

- Door frames facing the outside playground were chipping paint
- the white material around the diapering station in Room J was observed to be coming off
- paint was observed to be chipping in Room E
- the light in the girls restroom in Room E was not working
- right corner of the counter top of the hand washing sink in Room B had loose material
- corner of the diapering station in Room B to the the right of the faucet was chipping white material
- green doors on the back side of the building were observed to be chipping paint
- the floors and baseboards throughout had dirt build-up and brown spot that needed cleaned
- window screen facing the playground of Room G needed repaired
- diapering station in Room I was chipping white material

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 8/6/2019****Recited on 7/23/2019**

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**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

Consultant discussed that the tree house on the back left playground was broken apart and needs to be repaired or removed. Also, on the front left playground in the corner the trash needs to be removed.

<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Please ensure lids remain on trash containing organic waste.

**Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.13 Field Trips(CR)****Met****Comment**

Field trip documentation observed to be complete for a field trip taken on June 25, 2019.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

The bus seat had exposed foam on seats and the center has someone coming on July 24, 2019 to look and see what can be done to repair.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

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**Staff Records**

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**Records Reviewed: 13****Records with Missing/Incomplete Components: 0**

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Staff # 1	Met
Date of Hire: 05/06/2019	
Staff # 2	Met
Date of Hire: 03/04/2019	
Staff # 3	Met
Date of Hire: 09/24/2018	
Staff # 4	Met
Date of Hire: 03/06/2019	
Staff # 5	Met
Date of Hire: 03/28/2019	
Staff # 6	Met
Date of Hire: 01/22/2018	
Staff # 7	Met
Date of Hire: 12/31/2013	
Staff # 8	Met

**Records Reviewed: 13**

**Records with Missing/Incomplete Components: 0**

Staff # 9 Date of Hire: 10/01/2018	Met
Staff # 10 Date of Hire: 05/29/2019	Met
Staff # 11	Met
Staff # 12 Date of Hire: 09/24/2013	Met
Staff # 13 Date of Hire: 07/16/2018	Met

**Staff Credentials Reviewed: 10**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.33 Staff Training** **Met**

**Comment**

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**Comment**

Discussed combining children of mixed ages.

**The following information is associated with a Complaint Investigation Visit:**

**Staffing and Supervision**

**591-1-1-.32 Supervision(CR)** **Met**

**Correction Deadline: 6/25/2019**

**Corrected on 7/23/2019**

**.32(7) - Citation observed to be corrected on this date. Supervision requirements was discussed with the person in charge on this date.**