



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/31/2020 **VisitType:** Monitoring Visit **Arrival:** 1:30 PM **Departure:** 4:15 PM

**CCLC-32403**

**Sheltering Arms - Buford Drive Center**

1470 Buford Drive Lawrenceville, GA 30043 Gwinnett County  
 (678) 376-7479 luvasquez@shelteringarmsforkids.com

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

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**Mailing Address**

1470 Buford Drive  
 Lawrenceville, GA 30043-3720

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/31/2020	Monitoring Visit	Good Standing	
12/05/2019	Licensing Study	Good Standing	
04/02/2019	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room #1- Left Front	Infants	2	3	C	13	C	NA	NA	Feeding, Floor Play
Main	Room #2- 2L	One Year Olds	2	5	C	16	C	NA	NA	Transitioning, Nap
Main	Room #3- 3L	Two Year Olds	2	6	C	18	C	NA	NA	Snack
Main	Room #4 -1R	Three Year Olds	2	4	C	21	C	NA	NA	Centers
Main	Room #5 - 2R	Three Year Olds	2	2	C	24	C	NA	NA	Free Play
Main	Room #6- 3R	PreK	2	5	C	26	C	NA	NA	Free Play
Main	Room #7- 4R		0	0	C	29	C	NA	NA	
Main	Room #8- Center Back	PreK	2	2	C	26	C	NA	NA	Art

Total Capacity @35 sq. ft.: 173

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 27

Total Capacity @35 sq. ft.: 173

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A infant	31	C
Main	B Preschool	95	C
Main	C School Age	105	C

### Comments

A virtual inspection was conducted on August 31, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Luisa Vasquez, Program Official

Date

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Dianne Clarke, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. A variety of equipment and toys were observed throughout the center. Discussed reminder to keep an eye on vinyl equipment for wear and tear.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Please be mindful to keep items that pose a hazard inaccessible to children.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Playground observed to be clean and in good repair.

### Health and Hygiene

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Hand washing were discussed with the Director on this date.

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**591-1-1-.20 Medications(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Documentation for medication dispensing observed complete.

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date. Redirection and positive guidance techniques are used to discipline.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide routine transportation.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Pleasant naptime environment observed.

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**Staff Records**

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**Records Reviewed: 27****Records with Missing/Incomplete Components: 0**

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Staff # 1 Met

Date of Hire: 11/18/2013

Staff # 2 Met

Date of Hire: 07/11/2012

Staff # 3 Met

Date of Hire: 04/26/2004

Staff # 4 Met

Date of Hire: 10/19/2012

Staff # 5 Met

Date of Hire: 07/25/2016

Staff # 6 Met

Staff # 7 Met

Date of Hire: 10/23/2012

Staff # 8 Met

Date of Hire: 09/02/1982

Staff # 9 Met

Date of Hire: 06/16/2016

Staff # 10 Met

Date of Hire: 09/26/2011

Staff # 11 Met

Date of Hire: 08/27/2019

Staff # 12 Met

Date of Hire: 02/04/2019

Staff # 13 Met

Date of Hire: 02/11/1998

Staff # 14 Met

Date of Hire: 10/08/2001

Staff # 15 Met

Date of Hire: 12/17/2019

Staff # 16 Met

Date of Hire: 09/10/2011

Staff # 17 Met

Date of Hire: 11/12/2002

Staff # 18 Met

Date of Hire: 04/22/2012

Staff # 19 Met

Date of Hire: 02/02/2017

Staff # 20 Met

Date of Hire: 07/25/2016

**Records Reviewed: 27****Records with Missing/Incomplete Components: 0**

Staff # 21	Met
Date of Hire: 09/03/2019	
Staff # 22	Met
Date of Hire: 09/04/2001	
Staff # 23	Met
Date of Hire: 01/30/2016	
Staff # 24	Met
Date of Hire: 08/07/2015	
Staff # 25	Met
Date of Hire: 11/01/1999	
Staff # 26	Met
Date of Hire: 02/18/2008	
Staff # 27	Met
Date of Hire: 08/01/2018	

**Staff Credentials Reviewed: 13****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Criminal record checks were observed to be complete.

**591-1-1-.33 Staff Training** **Met****Correction Deadline: 1/4/2020****Corrected on 8/31/2020**

.33(3) - The previous citation was observed to be corrected in that the trainings were observed to be completed for all three staff. Discussed regarding ensuring that trainings are completed within the first 90 days of employment.

**591-1-1-.31 Staff(CR)** **Met****Comment**

591-1-1-.31(13) - A Virtual Visit was conducted due to the COVID-19 pandemic. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on August 15, 2020.

**Correction Deadline: 8/31/2020****Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center observed to maintain appropriate staff:child ratios.

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Adequate supervision observed on this date.