

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/10/2019 VisitType: Licensing Study Arrival: 9:15 AM Departure: 3:15 PM

CCLC-32172 Regional Consultant

Kids 'R' Kids #21

3835 Johns Creek Parkway Suwanee, GA 30024 Forsyth County

(770) 476-3877 petra@krkjc.com

Phone: (770) 357-5097 Fax: (770) 357-5098 mandi.sloan@decal.ga.gov

Mandi Sloan

Mailing Address Same

Quality Rated: No

| | | | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good | | |
|------------|-------------------|---------------|---|---|--|
| 06/10/2019 | Licensing Study | Good Standing | standing, support, and deficient. | | |
| 08/27/2018 | Monitoring Visit | Good Standing | Good Standing | Program is demonstrating an acceptable level of performance in meeting the rules. | |
| 06/28/2018 | Complaint Closure | Good Standing | 1 | | |
| | | | Deficient | - Program is not demonstrating an acceptable level of performance in meeting | |

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|-----------|-------------------------|--------------------------------------|-------|----------|-------------------|---------------|-----------------|---------------|-----------------|----------------------------------|
| Main | Gym 1 | Six Year Olds and Over | 2 | 17 | С | 18 | С | NA | NA | Free Play |
| Main | Gym 2 Ga. Pre-k | | 0 | 0 | С | 30 | С | NA | NA | |
| Main | Suite 100 | Infants and One Year Olds | 2 | 6 | С | 16 | С | NA | NA | Diapering,Feedin g,Floor Play |
| Main | Suite 150 | One Year Olds | 3 | 11 | С | 16 | С | NA | NA | Transitioning,Sto ry |
| Main | Suite 200 | One Year Olds and Two Year Olds | 3 | 8 | С | 16 | С | NA | NA | Free Play |
| Main | Suite 250 | Two Year Olds and Three Year Olds | 3 | 16 | С | 22 | С | NA | NA | Transitioning,Sn ack |
| Main | Suite 300 | Three Year Olds | 3 | 11 | С | 24 | С | NA | NA | Centers,Art |
| Main | Suite 350 | Three Year Olds and Four Year Olds | 2 | 14 | С | 24 | С | NA | NA | Centers |
| Main | Suite 400 | Four Year Olds | 2 | 12 | С | 24 | С | NA | NA | Centers |
| Main | Suite 450 Ga Pre-k | Four Year Olds | 2 | 22 | С | 24 | С | NA | NA | Snack |
| Main | Suite 500 Private Pre-k | Six Year Olds and Over | 3 | 22 | С | 20 | NC | NA | NA | Transitioning,Fiel d Trip |
| | | Total Capacity @35 sq. ft.: 2 | :34 | | Total C ft.: 0 | apacity @ | 25 sq. | | | |
| Total # C | hildren this Date: 139 | Total Capacity @35 sq. ft.: 2 | 234 | | Total C | apacity @ | 25 sq. | | | |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------------------------|-------------------------|-----------------------|
| Main | Infant/Toddler Playground | 28 | С |
| Main | Playground B Left | 54 | С |
| Main | Playground FT RT | 35 | С |
| Main | Playground RT BK/BK | 119 | С |

Comments

The purpose of today's visit is to conduct a Licensing Study.

Plan of Improvement: To Be Submitted 06/24/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

| Get started today! Sign up by completing a short online application: https://qualityrated.decal.ga.gov/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov | | | | |
|--|------|-------------------------|------|--|
| Petra Ray, Program Official | Date | Mandi Sloan, Consultant | Date | |



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Findings Report

Date: 6/10/2019 Arrival: 9:15 AM Departure: 3:15 PM VisitType: Licensing Study

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5 Records with Missing/Incomplete Components: 1

Child #1 Met

Child # 2 Met

Child #3 Met

Child #4 Met

Child #5 Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

| 591-1-108 Children's Records | Not Met |
|--|--|
| Finding 591-1-108(1) requires the Center Staff to maintain a file for each child while such child is in care and f year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the fo child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both home and work addresses, and home and work telephone numbers; name(s) and addresses of the per whom the child may be released including address, telephone numbers, relationship to child and to Par and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergen when the Parent cannot be reached; name and telephone number of the child's primary source of healt and a statement regarding known allergies, physical problems, mental health disorders, mental retarda developmental disabilities which limit the child's participation in the program. It was determined based of records that one of five children's records reviewed did not contain the name and telephone number child's primary source of health care. | Illowing: Parents, rson(s) to rent(s), cies th care; tion or of review |
| | |
| | |
| | |
| | |
| | |
| Correction Deadline: 6/10/2019 | |
| F | acility |
| | |
| 591-1-106 Bathrooms | Met |
| Comment | |
| Please secure cleaning tools (i.e., broom, plunger) out of reach of children. | |
| 591-1-119 License Capacity(CR) | Met |
| Comment Licensed capacity observed to be routinely met by center. | |
| 591-1-125 Physical Plant - Safe Environment(CR) | Not Met |
| | |
| Finding 591-1-125(13) requires that potentially hazardous equipment, materials and supplies be stored in a lo area inaccessible to children. It was determined based on observation that two bottles of spray sunscremarked KEEP OUT OF THE REACH OF CHILDREN were found in children's backpacks in the GYM, accessible to children. | een |
| | |
| | |
| | |
| | |
| Correction Deadline: 6/10/2019 | |
| Technical Assistance 501.1.1. 25(2). Consultant discussed with provider to ensure point on the walls, baseboards and built | in |

591-1-1-.25(3) - Consultant discussed with provider to ensure paint on the walls, baseboards and built in shelves is monitored for chipping and peeling and make repairs as needed.

| Correction Deadline: 6/10/2019 |
|--|
| 591-1-126 Playgrounds(CR) Not Met |
| Finding 591-1-126(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that exposed concrete was present, at the footing of fence posts located on the Back - Right and Rear Playground areas. |
| |
| |
| Correction Deadline: 6/24/2019 |
| Recited on 6/10/2019 |
| Finding 591-1-126(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined, based on observation, that uneven sidewalk and ground areas were present throughout the Front Left and Right, and Back Right and Rear Playground areas. Further, tree limbs were observed growing through fencing on the Back - Right and Rear - Playground areas. |
| |
| |
| |
| |
| |
| Correction Deadline: 6/24/2019 |
| Recited on 6/10/2019 |
| Food Service |

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Technical Assistance

591-1-1-.15(3) - Consultant discussed with provider to ensure the refrigerator in Suite 100 remains at 40 degrees Fahrenheit as the door is continuously opened. Program adjusted temperature to a cooler setting to ensure the 40 degree requirement is met.

Correction Deadline: 6/10/2019

591-1-1-.18 Kitchen Operations

Technical Assistance

Technical Assistance

591-1-1-.18(5) - Consultant discussed with provider to ensure the refrigerator in the kitchen is kept at 40 degrees Fahrenheit and the freezer is kept at 0 degrees Fahrenheit even when the doors are frequently opened. Provider adjusted settings to ensure requirements are met.

Correction Deadline: 6/10/2019

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing was observed.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)

Met

Comment

Field trip documentation observed to be complete.

591-1-1-.36 Transportation(CR)

Not Met

Finding

591-1-1-.36(4)(f)1. requires that all transported children be secured in a child passenger restraining system or seat safety belt in accordance with current state and federal laws and regulations and according to manufacturer's directions. It was determined based on observation the following child restraints were not in working order:

Bus PKE 2384: A buckle was missing on the seat belt strap on the last seat on the left row.

Bus PCJ4158 (vehicle used for routine school transportation): A buckle and seat belt strap were missing on the front seat on the left row.

| Correction Deadline: 6/11/2019 | | |
|--|---------------------------------------|--|
| | Sleep | oing & Resting Equipment |
| | | |
| 591-1-130 Safe Sleeping and Resting | Requirements(CR) | Technical Assistance |
| Technical Assistance 591-1-130(1)(a)3 - Consultant discussed mattress sides to ensure a proper fit. | d with provider to ensure the crib sh | eets are pulled all the way around all |
| Correction Deadline: 6/10/2019 | | |
| Correction Deadline: 9/24/2018 | | |
| Corrected on 6/10/2019 .30(1)(b)1 - Previous citation is correct condition. | ed on this date as sleeping mats | in all rooms appeared to be in good |
| | | Staff Records |
| Records Reviewed: 32 | Records with Missing/ | Incomplete Components: 2 |
| Staff # 1 | | Met |
| Date of Hire: 05/06/2019 | | |
| Staff # 2 | | Met |
| Date of Hire: 08/13/2016 | | |

| | <u> </u> |
|------------------------------------|----------|
| Staff # 1 | Met |
| Date of Hire: 05/06/2019 | |
| Staff # 2 | Met |
| Date of Hire: 08/13/2016 | |
| Staff # 3 | Met |
| Date of Hire: 08/03/2014 | |
| Staff # 4 | Not Met |
| Date of Hire: 05/06/2019 | |
| "Missing/Incomplete Components" | |
| .09-Criminal Records Check Missing | |
| Staff # 5 | Met |
| Date of Hire: 05/08/2019 | |
| Staff # 6 | Met |
| Date of Hire: 01/14/2019 | |
| Staff # 7 | Met |
| Date of Hire: 02/06/2019 | |

| Records Reviewed: 32 | Records with Missing/Incomplete Components: 2 |
|--|---|
| Staff # 8 Date of Hire: 05/04/2015 | Met |
| Staff # 9 Date of Hire: 04/02/2018 | Met |
| Staff # 10 Date of Hire: 09/04/2017 | Met |
| Staff # 11 Date of Hire: 03/03/2016 | Met |
| Staff # 12 Date of Hire: 05/15/2019 | Met |
| Staff # 13 Date of Hire: 07/23/2018 | Met |
| Staff # 14 Date of Hire: 08/20/2018 | Met |
| Staff # 15 Date of Hire: 04/08/2019 | Met |
| Staff # 16 Date of Hire: 05/02/2019 | Met |
| Staff # 17 Date of Hire: 02/02/2018 | Met |
| Staff # 18 Date of Hire: 06/05/2015 | Met |
| Staff # 19 Date of Hire: 05/09/2014 | Met |
| Staff # 20 Date of Hire: 10/24/2016 | Met |
| Staff # 21 Date of Hire: 08/05/2014 | Met |
| Staff # 22 Date of Hire: 08/04/2016 | Met |

| Records Reviewed: 32 | Records with Missing/Incomplete Components: 2 |
|------------------------------------|---|
| Staff # 23 | Met |
| Date of Hire: 11/10/2008 | |
| Staff # 24 | Met |
| Date of Hire: 01/29/2018 | |
| Staff # 25 | Not Met |
| Date of Hire: 08/14/2018 | |
| "Missing/Incomplete Components" | |
| .09-Criminal Records Check Missing | |
| Staff # 26 | Met |
| Date of Hire: 02/22/2016 | |
| Staff # 27 | Met |
| Date of Hire: 10/08/2008 | |
| Staff # 28 | Met |
| Date of Hire: 01/28/2019 | ····· |
| Staff # 29 | Met |
| Date of Hire: 05/06/2015 | iviet |
| | |
| Staff # 30 | Met |
| Date of Hire: 03/29/2019 | |
| Staff # 31 | Met |

Met

Date of Hire: 05/07/2012

Staff #32 Met

Date of Hire: 08/13/2012

Staff Credentials Reviewed: 32

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that two staff members were present for care with expired Satisfactory Comprehensive Record Check Determinations. A one-day letter was left on this date.

| Correction Deadline: 6/10/2019 | |
|---|--------------------------|
| 591-1-131 Staff(CR) | Met |
| Comment Staff observed to be compliant with applicable laws and regulation | S. |
| | Staffing and Supervision |
| 591-1-132 Staff:Child Ratios and Group Size(CR) | Met |
| Comment Center observed to maintain appropriate staff:child ratios. | |
| 591-1-132 Supervision(CR) | Met |
| Comment | |

Adequate supervision observed on this date.