



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/4/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:20 AM **Departure:** 10:55 AM

CCLC-3035

First Steps Learning Center

61 Grizzle Street Royston, GA 30662 Franklin County
 (706) 245-7170 d_Pulliam@bellsouth.net

Regional Consultant

Coty Cummings

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coty.cummings@decals.ga.gov

Mailing Address

P.O. Box 615
 Royston, GA 30662

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/04/2019	Complaint Investigation Follow Up	Good Standing	
02/04/2019	Complaint Closure	Good Standing	
01/31/2019	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L	Infants	2	5	C	18	C	NA	NA	Floor Play
Main	B-1R	One Year Olds and Two Year Olds and Three Year Olds	2	13	C	20	C	NA	NA	Outside
Main	C-back	Three Year Olds and Four Year Olds and Five Year Olds and Six Year Olds and Over	3	17	C	24	C	34	C	Outside
Total Capacity @35 sq. ft.: 62						Total Capacity @25 sq. ft.: 72				
Total # Children this Date: 35			Total Capacity @35 sq. ft.: 62			Total Capacity @25 sq. ft.: 72				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground-back	119	C
Main	Playground-right side	31	C

Comments

Plan of Improvement: Developed This Date 06/04/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Patricia Pulliam, Program Official

Date

Coty Cummings, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 1/31/2019

Corrected on 6/4/2019

Previous citation observed corrected. No equipment was observed hazardous on today's date.

Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 3/2/2019

Corrected on 6/4/2019

Previous citation observed corrected. Ventilation was observed to be operable on today's date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 1/31/2019

Corrected on 6/4/2019

Previous citation observed corrected. No hazards observed accessible on today's date.

Correction Deadline: 1/31/2019

Corrected on 6/4/2019

Previous citation corrected. Center observed to be in good repair on today's date.

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was about one inch of resilient surface beneath the swing on the side right playground

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 6/18/2019**Recited on 6/4/2019****Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on consultant's observation that on the right playground a black cracked plastic pipe was observed behind the swings that posed a potential pinching and tripping hazard.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 6/18/2019**Recited on 6/4/2019**

Health and Hygiene

591-1-1-.20 Medications(CR)**Met****Correction Deadline: 1/31/2019****Corrected on 6/4/2019**

Previous citation observed corrected. Medication was not observed accessible on today's date.

Staff Records

591-1-1-.33 Staff Training**Met****Correction Deadline: 3/2/2019****Corrected on 6/4/2019**

Previous citation observed corrected. 10 hours of annual 2019 training was observed for employee.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(4)(a) requires that during the early morning times of arrival and late afternoon times of departure, infants and children younger than three (3) years may be grouped with older children so long as Staff: child ratios and group size are met based on the age of the youngest child in the group. It was determined based on observation that in the 1R room one-year-old children were housed with three-year-old children.

POI (Plan of Improvement)

The Center will maintain Staff:child ratios based on the youngest child in the group during early morning and late afternoon times when children younger than three years of age may be grouped with older children.

Correction Deadline: 6/4/2019