

### Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

VisitType: Complaint Investigation Arrival: 10:45 AM Departure: 2:25 PM **Date:** 10/15/2019

Follow Up

Good Standing

Good Standing

Good Standing

CCLC-26011

### **Divine Childcare Learning Center**

5527 Hunter Rd. Columbus, GA 31907 Muscogee County (706) 507-7255 carmen@divinechildcare.com

**Mailing Address** 

Same

10/15/2019

10/15/2019

07/24/2019

Quality Rated: >



Complaint



**Compliance Zone Designation** 

Investigation Follow

Complaint Closure

Licensing Study

### Regional Consultant

Penny Svenson

Phone: (470) 346-1037 Fax: (678) 891-5613

penny.svenson@decal.ga.gov

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting

Support Program performance is demonstrating a need for improvement in meeting Deficient

Program is not demonstrating an acceptable level of performance in meeting the rules

### Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A Infant	Infants	1	5	С	17	С	NA	NA	Floor Play,Nap
Main	B Toddler	One Year Olds	1	5	С	18	С	NA	NA	Transitioning
Main	C-2 year old	Two Year Olds	1	7	С	15	С	NA	NA	Transitioning
Main	D Front Right		0	0	С	19	С	NA	NA	
Main	E 3 years	Three Year Olds and Four Year Olds and Five Year Olds	1	8	С	21	С	NA	NA	Free Play,Transitionin g
		Total Capacity @35 sq. ft.: 9	0		Total Capacity @2 ft.: 0					
Total # Children this Date: 25		Total Capacity @35 sq. ft.: 9	0		Total C ft.: 0	apacity @	25 sq.			

Playground Playground Building **Playground** Occupancy Compliance Main Playground 25 С

The Consultant reviewed and discussed the Compliance and Determination Worksheet on this date.

Plan of Improvement: Developed This Date 10/15/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <a href="http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx">http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</a>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decal.ga.gov">qualityrated@decal.ga.gov</a>

Carmen Perez, Program Official	Date	Penny Svenson, Consultant	Date



# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### **Findings Report**

Date: 10/15/2019 VisitType: Complaint Investigation Arrival: 10:45 AM Departure: 2:25 PM

Follow Up

CCLC-26011

**Divine Childcare Learning Center** 

5527 Hunter Rd. Columbus, GA 31907 Muscogee County

(706) 507-7255 carmen@divinechildcare.com

**Mailing Address** 

Same

**Regional Consultant** 

Penny Svenson

Phone: (470) 346-1037 Fax: (678) 891-5613

penny.svenson@decal.ga.gov

### The following information is associated with a Complaint Investigation Follow Up:

## **Children's Records**

Records Reviewed: 5	Records with Missing/Incomplete Components: 3
Child # 1	Met
Child # 2  "Missing/Incomplete Components"	Not Met
.08(3)-Address of Release Person Missing	
Child # 3  "Missing/Incomplete Components"  .08(3)-Address of Release Person Missing	Not Met
Child # 4	Met
Child # 5  "Missing/Incomplete Components"	Not Met
.08(3)-Address of Release Person Missing	

**Not Met** 

### **Finding**

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that in three out of five children's files that the address for the persons a child could be released to were not present as required.

### **POI (Plan of Improvement)**

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed. The consultant provided seven business days for all children's files to be reviewed and updated.

Correction Deadline: 10/24/2019

Recited on 10/15/2019

**Health and Hygiene** 

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 7/24/2019

Corrected on 10/15/2019

Staff stated infants hands were being washed after being diapered on this date.