



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/28/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 1:00 PM **Departure:** 4:30 PM

**CCLC-23899**

**Busy World Learning Center**

134 Windy Hill Rd. SW Marietta, GA 30060 Cobb County  
(770) 432-2308 jacquelynmenner@yahoo.com

**Regional Consultant**

Courtney Moody

Phone: (800) 796-7861

Fax: (800) 798-6764

courtney.moody@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

<u>Compliance Zone Designation</u>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/28/2019	Complaint Investigation & Licensing Study	Good Standing	
10/24/2018	Monitoring Visit	Good Standing	
07/27/2018	Complaint Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	One Year Olds	1	8	C	18	C	NA	NA	Nap
Main	1R	PreK	2	21	C	18	NC	NA	NA	Free Play
Main	2L	One Year Olds	2	11	C	20	C	NA	NA	Floor Play
Main	2R	PreK	2	16	C	19	C	NA	NA	Nap
Main	3 L	Three Year Olds	1	10	C	19	C	NA	NA	Nap
Main	3R		0	0	C	19	C	NA	NA	

Total Capacity @35 sq. ft.: 113

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 66

Total Capacity @35 sq. ft.: 113

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	FRONT LEFT	9	C
Main	REAR LEFT	16	C
Main	RIGHT	33	C

**Comments**

Plan of Improvement: Developed This Date 01/28/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://www.dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Jacquelyn Pressley, Program Official

Date

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Courtney Moody, Consultant

Date



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### Findings Report

**Date:** 1/28/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 1:00 PM **Departure:** 4:30 PM

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The following information is associated with a Licensing Study Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Correction Deadline: 10/24/2018**

**Corrected on 1/28/2019**

**.12(4) - Previous citation corrected.**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the two green slides on the right playground were cracked, posing a potential hazard. Additionally the four seats of the red unicycle structure were cracked.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 2/28/2019**

**Recited on 1/28/2019**

**Correction Deadline: 1/28/2019**

**Corrected on 1/28/2019**

**.26(8) - Mats have been removed.**

**Correction Deadline: 10/24/2018**

**Corrected on 1/28/2019**

**.26(9) - Previous citation corrected.**

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication since the last visit.

**Correction Deadline: 10/24/2018**

**Corrected on 1/28/2019**

**.20(4) - Medication was not accessible on this date.**

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Staff Records**

Staff # 1	Met
Date of Hire: 10/07/2016	
Staff # 2	Met
Date of Hire: 08/02/2016	
Staff # 3	Met
Date of Hire: 10/01/2015	
Staff # 4	Met
Date of Hire: 01/17/2017	
Staff # 5	Met
Date of Hire: 04/15/2014	
Staff # 6	Met
Date of Hire: 07/30/1989	
Staff # 7	Met
Date of Hire: 04/30/2013	
Staff # 8	Met
Date of Hire: 11/20/2015	
Staff # 9	Met
Date of Hire: 08/22/2016	
Staff # 10	Met
Date of Hire: 03/01/2017	
Staff # 11	Met
Date of Hire: 08/22/2014	
Staff # 12	Met
Date of Hire: 01/25/2018	
Staff # 13	Met
Date of Hire: 11/27/2018	
Staff # 14	Met
Date of Hire: 01/08/2019	
Staff # 15	Met
Date of Hire: 05/21/2018	

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591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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**Comment**

Criminal record checks were observed to be complete.

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591-1-1-.31 Staff(CR)	Met
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**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Met
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**Comment**

Center observed to maintain appropriate staff:child ratios.

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591-1-1-.32 Supervision(CR)	Met
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**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.