



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/25/2018    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:45 AM    **Departure:** 2:15 PM

**CCLC-12261**

**Bay Harbour Child Care**

3210 Highway 82 Brunswick, GA 31523 Glynn County  
 (912) 262-9618 childcare@bayharbour.cc

**Mailing Address**

3210 Highway 82  
 Brunswick, GA

**Regional Consultant**

Jerica Davis

Phone: (478) 314-9452

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jerica.davis@decal.ga.gov

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
05/25/2018	Complaint Investigation Follow Up	Good Standing
05/11/2018	Licensing Study	Good Standing
10/16/2017	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	Two year olds	2	9	C	13	C	NA	NA	Centers
Main	B	One Year Olds	2	7	C	10	C	NA	NA	Free Play
Main	C	Infants	2	5	C	10	C	NA	NA	Floor Play
Main	D	Three Year Olds	1	10	C	13	C	NA	NA	Outside
Main	E-Pre-K	Four Year Olds	1	10	C	14	C	NA	NA	Outside
Main	F-AS		0	0	C	58	C	NA	NA	
Main	H	One Year Olds	1	3	C	10	C	NA	NA	Story
Main	Room G		0	0	C	10	C	NA	NA	

Total Capacity @35 sq. ft.: 138

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 44

Total Capacity @35 sq. ft.: 138

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance

**Comments**

The purpose of today's visit is a follow up visit and complaint investigation.

No new staff have been hired since the last visit.

Plan of Improvement: Developed This Date 05/25/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Amy McLain, Program Official

Date

Jerica Davis, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Activities and Equipment

#### 591-1-1-.03 Activities

Not Met

#### Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development. The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on the consultant's observation that two of six classrooms did not have a current lesson plan on file as required.

#### POI (Plan of Improvement)

The Center will keep current lesson plans on site that include appropriate instruction practices and activities and will have sufficient and varied play and learning equipment and materials to support the activities.

**Correction Deadline: 6/8/2018**

Recited on 5/25/2018

Facility

#### 591-1-1-.26 Playgrounds(CR)

Defer

#### Defer

591-1-1-.26(8)- The director stated that mulch is on order and the center is waiting for it to be delivered. The delivery date is scheduled for Tuesday May 29, 2018. The consultant obtained a copy of the receipt with delivery date on it. This citation will be deferred until the next visit.

#### POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 5/25/2018**

Safety

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**591-1-1-.36 Transportation(CR)**

**Met**

**Correction Deadline: 5/12/2018**

**Corrected on 5/25/2018**

.36(7)(c)2. - This citation was observed to be corrected on this date. All transportation logs were complete.

<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Finding**

591-1-1-.30(1)(b)3 requires that sheets or similar coverings for cots or mats shall either be marked for individual use or laundered daily. If marked for individual use, they must be laundered weekly or more frequently if needed. It was determined based on the consultant's observation that the mat sheets and coverings in classroom B were folded and stacked touching on a shelf above the mats and are not laundered daily.

**POI (Plan of Improvement)**

The Center will ensure that sheets are marked for individual use or washed daily and that marked sheets are washed at least weekly.

**Correction Deadline: 5/25/2018**

**Recited on 5/25/2018**

<b>Staff Records</b>
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**591-1-1-.33 Staff Training**

**Defer**

**Defer**

591-1-1-.33(4)- All training hours will be reviewed at the next licensing study.

**POI (Plan of Improvement)**

The Center will plan and schedule training and follow up to ensure that direct care Staff complete the required hours of training in the required subjects.

**Correction Deadline: 6/10/2018**