



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/8/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:00 AM **Departure:** 2:05 PM

CCLC-1910

Bright Promises Children's Center, Inc.
 112 Floyd Street Royston, GA 30662 Franklin County
 (706) 245-5782 joannabpcc@charter.net

Regional Consultant

Alva Huff
 Phone: (770) 357-3405
 Fax: (770) 357-3404
 jennifer.taylor@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/08/2018	Complaint Investigation Follow Up	Good Standing	
05/08/2018	Complaint Investigation Follow Up	Good Standing	
05/08/2018	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R	Infants and One Year Olds	2	11	C	20	C	NA	NA	Feeding,Nap
Main	B-2R	One Year Olds and Two Year Olds	2	17	C	20	C	NA	NA	Lunch
Main	D-1L		0	0	C	19	C	26	C	Not In Use
Main	E-2L	Two Year Olds and Three Year Olds and Four Year Olds	3	18	C	18	C	25	C	Outside,Transitioning

Total Capacity @35 sq. ft.: 77

Total Capacity @25 sq. ft.: 91

Total # Children this Date: 46

Total Capacity @35 sq. ft.: 77

Total Capacity @25 sq. ft.: 91

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-1L	42	C
Main	Playground B-2L	32	C
Main	Playground C-right	14	C

Comments

The purpose of this visit was to conduct a complaint investigation and to follow up on the previous visit from April 24, 2018. The fingerprint requirements as well as the comprehensive background checks were discussed with the owner and director on this date.

A one-day letter was left on this date

Plan of Improvement: Developed This Date 05/08/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Joanna Hill, Program Official

Date

Alva Huff, Consultant

Date



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Staff Records

591-1-1-.33 Staff Training**Met**

Correction Deadline: 5/31/2018

Corrected on 5/8/2018

.33(3) - Previous citation corrected in that consultant observed documentation of completed health and safety orientation training for an employee on file on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(4)(a) requires that during the early morning times of arrival and late afternoon times of departure, infants and children younger than three (3) years may be grouped with older children so long as Staff: child ratios and group size are met based on the age of the youngest child in the group. It was determined, based on observation that there were three two-year-olds, ten three-year-olds, and five four-year-old children mixed together in the E-2L classroom on this date.

POI (Plan of Improvement)

The Center will maintain Staff:child ratios based on the youngest child in the group during early morning and late afternoon times when children younger than three years of age may be grouped with older children.

Correction Deadline: 5/8/2018

Recited on 5/8/2018