



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/19/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 1:00 PM

CCLC-32781

KinderCare Learning Center #409

2675 Bentley Rd. Marietta, GA 30067 Cobb County
 (770) 952-4262 jajenkins@kindercare.com

Regional Consultant

Colette Bolds

Phone: (770) 357-7068

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colette.bolds@dec.al.gov

Mailing Address

2675 Bentley Road
 Marietta, GA 30067

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/19/2018	Complaint Investigation Follow Up	Good Standing	
10/19/2017	Licensing Study	Good Standing	
03/30/2017	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	1L	Three Year Olds and Four Year Olds	2	18	C	28	C	NA	NA	Music	
Main	1R	Infants and One Year Olds	1	5	C	7	C	NA	NA	Nap, Floor Play	
Main	2L	PreK	2	17	C	27	C	NA	NA	Centers	
Main	2R	Two Year Olds	3	11	C	17	C	NA	NA	Outside	
Main	3L	PreK	2	19	C	29	C	NA	NA	Outside	
Main	3R	One Year Olds and Two Year Olds	1	7	C	15	C	NA	NA	Art	
Main	4L	PreK	2	18	C	30	C	NA	NA	Art, Circle Time	
Total Capacity @35 sq. ft.:			153			Total Capacity @25 sq. ft.:			0		
Total # Children this Date: 95			Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.:			0		

Building	Playground	Playground Occupancy	Playground Compliance
Main	large	29	C
Main	toddler	32	C

Comments

The purpose of this visit was to conduct a Plan of Improvement Follow up to the previous visit conducted on October 19, 2017.

The findings were reviewed with the provider and a copy of the report was left while on site.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Jamelia Jenkins, Program Official

Date

Colette Bolds, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 10/19/2017

Corrected on 4/19/2018

Correction of previous citation was observed as five of five children's records reviewed had Release to Person's Name and Addresses.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 10/19/2017

Corrected on 4/19/2018

Correction of previous citation was observed as the toilets in classrooms 1L and 4L were operable on this date.

Staff Records

591-1-1-.09 Criminal Records Check(CR)

Met

Correction Deadline: 10/19/2017

Corrected on 4/19/2018

Correction of previous citation was observed as the center had a satisfactory fingerprint letter for the staff person in question as well as for a recent staff person hired on January 22, 2018.

Defer

The center provided documentation that the lead teacher in classroom 3L had credentials from another country. The center will obtain translation, confirm authenticity, and ensure that the credentials meet the Department's requirements.

POI (Plan of Improvement)

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 10/19/2017